

SLS HOME SOLUTIONS

Independent Living Housing Program

Resident Questions & Answers (Q&A)

GENERAL PROGRAM QUESTIONS

Q: What is SLS Home Solutions?

A: SLS Home Solutions provides safe, structured independent housing for adults transitioning toward stability and self-sufficiency. Our program focuses on personal growth, employment, and long-term independence.

Q: Who is this program designed for?

A: The program is designed for adults who can live independently but need stable housing while working toward life skill development, employment, education, or personal goals.

Q: Is this a shelter?

A: No. This is a structured non-licensed independent housing program, not an emergency shelter.

Q: How long can I stay?

A: Length of stay varies based on individual needs, program compliance, and availability. The goal is to transition residents into permanent independent housing.

MOVE-IN & FEES

Q: What do I need to move in?

A: You must complete the intake process, provide identification, sign program agreements, and pay required move-in fees.

Q: What does the move-in fee cover?

A: The fee may cover administrative processing, room setup, furnishings, welcome hygiene kit, orientation, and program onboarding services.

Q: Is the move-in fee refundable?

A: Administrative fees and all fees are non-refundable

Q: Are deposits required?

A: Some placements may require a deposit, which may be refundable if all move-out conditions are met.

HOUSING & DAILY LIVING

Q: Will I have my own room?

A: Room assignments vary. Some residents may share rooms depending on availability.

Q: Is the home furnished?

A: Yes. Basic furnishings such as a bed and essential items are provided.

Q: Can I bring my own furniture?

A: Personal items may be allowed with approval, depending on space and safety guidelines.

Q: Are utilities included?

A: Yes. Basic utilities are included as part of the housing program unless otherwise specified.

FOOD & KITCHEN

Q: Are meals provided?

A: Meal arrangements vary by home. Residents typically have access to a shared kitchen for meal preparation.

Q: Can I store my own food?

A: Yes. Residents should label and store personal food properly.

EMPLOYMENT & PROGRAM PARTICIPATION

Q: Do I have to work?

A: Residents are expected to maintain employment, attend school, or actively seek work unless approved otherwise.

Q: Will the program help me find a job?

A: We may provide referrals and resources for employment assistance, job training, and resume support.

GUESTS & VISITORS

Q: Can I have visitors?

A: Visitors may be allowed with approval and must follow house rules.

Q: Can guests stay overnight?

A: Overnight guests are not permitted unless approved in advance.

HOUSE RULES & SAFETY

Q: Is there a curfew?

A: Yes, 10 pm. Some homes may have curfews depending on program structure. Residents will be informed of applicable rules. Advise staff if not coming home.

Q: Is smoking allowed?

A: Smoking is not permitted inside the home. Outdoor policies may vary.

Q: Are drugs or alcohol allowed?

A: Illegal drugs and misuse of alcohol are strictly prohibited.

Q: What happens if someone breaks the rules?

A: Violations may result in warnings, probation, or removal from the program depending on severity.

PRIVACY & SECURITY

Q: Will my room be inspected?

A: Routine inspections may occur to ensure cleanliness, safety, and maintenance.

Q: Is my personal property protected?

A: Residents are responsible for their belongings. The program is not liable for lost or stolen items.

SUPPORT & SERVICES

Q: Will I receive case management?

A: SLS Home Solutions may provide referrals and guidance to community resources, employment services, and support programs.

Q: What if I need help or have concerns?

A: Residents should communicate with staff immediately so concerns can be addressed.

MOVE-OUT

Q: What is required when I leave the program?

A: Residents must provide notice, return keys, remove belongings, and leave their space clean.

Q: Will I get my deposit back?

A: Deposits may be returned within up to 30 business days if there are no damages or outstanding balances.

EMERGENCIES

Q: What should I do in an emergency?

A: Call 988 or 911 first, then notify staff as soon as possible.

STILL HAVE QUESTIONS?

If you need additional information, please contact:

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